Transcription

Hello? Hello? Hello, I believe I was speaking to you a little while ago, it's Mr. Cordell and someone has just contacted my mother in regards to asking for my personal details. If that was me, I called just to double check what your date of birth was so I can get you up, so I can send it to Olly so he knows who you are. Okay. Does that make sense? Yes, okay. Hello? Yeah, do you still want to query, are you still querying? Sorry, I can't hear you. Hello, do you still have a query in regards to my date of birth? No, no, no. Your uncle gave it to me and then I looked it up and then I saw you. So I just sent those details over to Oliver Dugas so he should contact you. Can you see my information on the computer, my personal data? Yeah. Am I allowed to... Can you not see the last case files to who has actually been sent to my addresses? To my personal house home address? Or the doctor's notes? No, there's only so much I can see because I'm administration. OK. So there's only so much access that I have. I did see that you made a telephone call two days ago and spoke to a night team. Yes, that's correct. Yeah, so that's all I saw. But I did pass that information as well on to Olu to let him know that you'd called a night team two days before. OK. Do you have a list of available doctors that you have? So say now that you wanted to call somebody out of the team, like obviously if I said Simon to you, Simon Clarke would be the ex-director of the company and most people would, I know that you might not understand because he wasn't there at your time, but then you'd still have access to knowing what like personnel is available, like goody. So if I would like to... I'm trying to get hold of Dr. Alibaz. A-L-B-A-Z. Dr. Alibaz, from what I can see on our list, I don't think works here anymore. So I don't actually know who that is. Or Dr. Amin. A-M-I-N. I don't know who that is either. But I have passed this on to Olu and he is aware. Okay, do you know who this gentleman Sam or Elaine is that I refer to? I don't know who Elaine is. That's why I passed this on to Olu because he... Well, I appreciate that. Thank you for your time anyway. That's all right. Okay, have a good day, yeah? I will do. Thank you. Bye. Thank you, you too. Bye.